# TORRA TEA LLC Gift Card Terms of Use and Service

These Gift Card Terms of Use and Service ("Terms") govern the purchase, use, and redemption of gift cards issued by Torra Tea. By purchasing or using a Torra Tea gift card, you agree to these Terms.

### 1. Issuance and Redemption

- Torra Tea gift cards are available for purchase in-store and online at www.torratea.com.
- Gift cards can be redeemed for food, beverages, and merchandise at Torra Tea located at 11205 E Dishman Mica Rd #104C, Spokane, WA 99206.
- Gift cards cannot be redeemed for cash, except as required by law.

## 2. Balance and Expiration

- Gift card balances can be checked in-store or by contacting us at info@torratea.com.
- Torra Tea gift cards do not expire and have no service fees.

### 3. Lost or Stolen Cards

- Torra Tea is not responsible for lost, stolen, or unauthorized use of gift cards. Treat your gift card like cash.
- Lost or stolen gift cards will not be replaced.

#### 4. Non-Transferable

• Gift cards are non-transferable and may not be resold or used for promotional purposes without Torra Tea's written consent.

### 5. Changes to Terms

• Torra Tea reserves the right to change these Terms at any time without prior notice. Any changes will be posted on our website and will be effective immediately.

### 6. Contact Information

- For inquiries or assistance with gift cards, please contact us at:
  - Email: kathryns@torratea.com
  - Phone: (509) 798-8432
  - Address: 11205 E Dishman Mica Rd #104C, Spokane, WA 99206

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